



THE  
LEARNING  
DEVELOPMENT  
GROUP

# OCCUPATIONAL CERTIFICATE: COMMERCIAL FLOOR CLEANER

CURRICULUM CODE: 811201000-00-04

OCTO AQP: SERVICES SETA

SAQA QUAL. ID:	118713
LEARNERSHIP REG. #:	32Q320158090471
NQF LEVEL:	1
CREDITS:	49

## INTRODUCTION

The purpose of this part-qualification is to prepare a learner to function as the Commercial Floor Cleaner.

A Commercial Floor Cleaner cleans and maintains different types of floors surfaces in commercial environment. In addition, learner attributes (including communication) will be integrated in the learning process. Learners will have to prove competence of the above knowledge, skills, attitudes, responsibilities. And tasks imbedded in the exit level outcomes.

A qualified learner will be able to:

- Plan and prepare to clean commercial floors.
- Clean commercial floors

This part-qualification is important to address the skills of the current and future employees serving all forms of commercial enterprises. Many commercial entities draw commercial cleaners from a unique group of semi-literate people in the country. The employees are currently trained using unit standard from various qualifications but the occupation itself does not have focused and formalised training programme.

The need for formalisation of the qualification was emphasised by many role players that included Black Economic Empowerment Cleaning Association (BEECA), Professional Body for Environmental Hygiene (PBEH) and National Contract Cleaners Association (NCCA). The skills acquired by the qualified commercial cleaner will remain important boost for the multiple sectors.

## MINIMUM ENTRY REQUIREMENTS

- Open Access – FLC not Required
- AET Level 4

## ADDITIONAL REQUIREMENTS

- No additional legal or physical entry requirements.

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### ASSUMED LEARNING IN PLACE

Recognition of Prior Learning (RPL):

- Learners will gain access to the part-qualification through RPL for Access as provided for in the QCTO RPL Policy. RPL for access is conducted by an accredited education institution, skills development provider or workplace accredited to offer that specific qualification/part qualification.
- Learners who have acquired competencies of the modules of a qualification or part-qualification will be credited for modules through RPL.
- RPL for access to the external integrated summative assessment: Accredited providers and approved workplaces must apply the internal assessment criteria specified in the related curriculum document to establish and confirm prior learning. Accredited providers and workplaces must confirm prior learning by issuing a statement of result.

### RELATED PART-QUALIFICATIONS

- Occupational Certificate: Commercial Kitchenette Cleaner, NQF Level 1, 47 credits.
- Occupational Certificate: Commercial Ablution Cleaner, NQF Level 1, 46 credits.
- Occupational Certificate: Above Surface Cleaner, NQF Level 1, 46 credits.

### TARGET AUDIENCE

Any individual who cleans offices, retail complexes, warehouses, residential complexes, construction sites, and other commercial premises using chemicals, cleaning tools and equipment.



# PART QUALIFICATION 4

## Commercial Floor Cleaner

Curriculum Code: 811201000-00-04

NQF Level: 1 | Credits: 49

**PURPOSE:** Clean And Maintain Different Types Of Floors Surfaces In Commercial Environment

### KNOWLEDGE MODULES

Code	Title	NQF Level	Credits
811201-000-00-00-KM-01	Introduction To The World Of Work	1	6
811201-000-00-00-KM-04	Commercial Cleaning Equipment, Chemicals And Consumables,	1	5
811201-000-00-00-KM-07	Basics Of Cleaning Commercial Floor Surface	1	4

### PRACTICAL SKILL MODULES

Code	Title	NQF Level	Credits
811201-000-00-00-PM-01	Complete Before Shift Duties	1	3
811201-000-00-00-PM-06	Clean Floor Surfaces	1	6
811201-000-00-00-PM-07	Check And Confirm Completed Tasks	1	5

### WORK EXPERIENCE MODULES

Code	Title	NQF Level	Credits
811201-000-00-00-WM-01	Procedures For Completing Before Shift Duties,	1	4
811201-000-00-00-WM-06	Procedures For Cleaning Floor Surfaces	1	10
811201-000-00-00-WM-07	Procedures For Checking And Confirming Completed Tasks	1	6

#### EXIT LEVEL OUTCOMES 1

Prepare equipment and tools, chemicals and consumables to clean commercial floors to specifications.

#### Associated Assessment Criteria

- The PPE donned complies to professional appearance and safety requirements
- The tools and equipment selected complies to the assignment requirements for cleaning commercial floors
- The inspection conducted on equipment, tools, consumables and chemicals record and report usage and additional stock requirements for cleaning commercial floors

#### EXIT LEVEL OUTCOMES 2

Complete cleaning of commercial floors to standard using cleaning principles and methods.

#### Associated Assessment Criteria

- Explanation provided for functioning within workplaces demonstrate complete understanding of concepts and application within the work of work
- Use of equipment, tools, chemicals and consumables demonstrate understanding of their use, storage and functions to industry standards
- Cleaning of components of commercial floors complies to specifications, cleaning procedures and conform to cleaning principles
- End of task duties are completed to industry standard and storage requirements
- Records for usage of chemicals and consumables and their replenishment are kept for compliance to procedural requirements





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