



THE
LEARNING
DEVELOPMENT
GROUP

OCCUPATIONAL CERTIFICATE: COMMERCIAL CLEANER

CURRICULUM CODE: 811201000-00-00

OCTO AQP: SERVICES SETA

SAQA QUAL. ID: 118709

LEARNERSHIP REG. #: 32Q320156221201

NQF LEVEL: 1

CREDITS: 120

INTRODUCTION

The purpose of this qualification is to prepare a learner to function as a Commercial Cleaner.

This qualification is important to address the skills of the current and future employees serving all forms of commercial enterprises. Many commercial entities draw commercial cleaners from a unique group of semi-literate people in the country.

The skills acquired by the qualified commercial cleaner will remain an important boost for the multiple sectors.

The qualified employees will enhance commercial value offering and improve the customer experiences for most commercial cleaning offerings.

The skills gained can be used in various economic sectors to enhance hygienic working environments and improve health and safety standards in the commercial environment.

Opportunities for growth are abundant for many qualified people. Not only will they have a qualification that can very easily enable them to move horizontally but also vertically into supervisory roles in many contracted commercial cleaning companies.

Horizontal Articulation:

- GETC: Domestic Services, NQF Level 1

Vertical Articulation:

- Occupational Certificate: Laundry Worker, NQF Level 2

This qualification will contribute to the full development of the learner within the commercial industry by providing recognition, further mobility, and transportability within the sector.

MINIMUM ENTRY REQUIREMENTS

- Open Access – FLC not Required
- AET Level 4

ADDITIONAL REQUIREMENTS

- No additional legal or physical entry requirements.

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ASSUMED LEARNING IN PLACE

Recognition of Prior Learning (RPL):

- Learners will gain access to the qualification through RPL for Access as provided for in the QCTO RPL Policy. RPL for access is conducted by an accredited education institution, skills development provider or workplace accredited to offer that specific qualification/part qualification.
- Learners who have acquired competencies of the modules of a qualification or part-qualification will be credited for modules through RPL.
- RPL for access to the external integrated summative assessment: Accredited providers and approved workplaces must apply the internal assessment criteria specified in the related curriculum document to establish and confirm prior learning. Accredited providers and workplaces must confirm prior learning by issuing a statement of result.

RELATED PART-QUALIFICATIONS

- Occupational Certificate: Commercial Kitchenette Cleaner, NQF Level 1, 47 credits.
- Occupational Certificate: Commercial Ablution Cleaner, NQF Level 1, 46 credits.
- Occupational Certificate: Above Surface Cleaner, NQF Level 1, 46 credits.
- Occupational Certificate: Commercial Floor Cleaner, NQF Level 1, 49 credits.

TARGET AUDIENCE

Any individual who cleans offices, retail complexes, warehouses, residential complexes, construction sites, and other commercial premises using chemicals, cleaning tools and equipment.

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COURSE DELIVERY & ASSESSMENT

We use in-classroom, virtual classroom and blended interactive facilitated training sessions, group discussions, assignments, case studies and self-study to embed skills.

Integrated Assessment:

Learner competence must be demonstrated through a variety of options which can include formative assessment including but not limited to tests, case studies, problem solving assignments, projects and practical exercises.

Integrated Formative Assessment:

The Skills Development Provider will use the curriculum to guide them on the stipulated internal assessment criteria and weighting.

They will also apply the scope of practical skills and applied knowledge as stipulated by the internal assessment criteria. This formative assessment leads to entrance into the integrated External Summative Assessment.

Integrated Summative Assessment:

An External Integrated Summative Assessment conducted through the relevant QCTO Assessment Quality Partner is required for the issuing of this qualification. The External Integrated Summative Assessment will focus on the Exit Level Outcomes and Associated Assessment Criteria.

The external summative assessment will be conducted through an evaluation of practical tasks and theoretical questions at an assessment centre accredited by the QCTO and conducted by an assessor registered by the AQP.

ACCREDITED EISA CENTRE

- 21 McHardy Avenue, Gqeberha, EC

LEARNING OUTCOMES

By the end of the programme, a qualified learner will be able to:

- Prepare equipment and tools, chemicals, and consumables to clean commercial premises to specification.
- Complete cleaning of the commercial premises to standard using cleaning principles and methods.
- In addition, learner attributes (including problem solving, interpreting information and communication) will be integrated in the learning process.
- Learners will have to prove competence of the above knowledge, skills, attitudes, responsibilities, and tasks embedded in the exit level outcomes.
- Prepare equipment and tools, chemicals and consumables to clean the kitchenette to specifications.
- Complete cleaning of the kitchenette to standard using cleaning principles and methods.
- Prepare equipment and tools, chemicals and consumables to clean commercial ablution facilities to specifications.
- Complete cleaning of the commercial ablution facilities to standard using cleaning principles and methods.
- Prepare equipment and tools, chemicals and consumables to clean above surface to specifications.
- Complete cleaning of above surface to standard using cleaning principles and methods.
- Prepare equipment and tools, chemicals and consumables to clean commercial floors to specifications.
- Complete cleaning of commercial floors to standard using cleaning principles and methods.



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Curriculum Code: 811201-000-00-00

NQF Level: 1 | Credits: 120

PURPOSE: Function as a Commercial Cleaner



KNOWLEDGE MODULES: 39 Total Credits

Code	Title	NQF Level	Credits
811201-000-00-00-KM-01	Introduction To The World Of Work	1	6
811201-000-00-00-KM-02	Basics Of Health, Safety And The Environment	1	5
811201-000-00-00-KM-03	Introduction To Commercial Cleaning	1	5
811201-000-00-00-KM-04	Commercial Cleaning Equipment, Chemicals And Consumables,	1	5
811201-000-00-00-KM-05	Basics Of Cleaning Commercial Kitchenette	1	5
811201-000-00-00-KM-06	Cleaning Ablution Facilities	1	5
811201-000-00-00-KM-07	Basics Of Cleaning Commercial Floor Surface	1	4
811201-000-00-00-KM-08	Introduction To Above The Floor Surface	1	4

PRACTICAL SKILL MODULES: 35 Total Credits

Code	Title	NQF Level	Credits
811201-000-00-00-PM-01	Complete Before Shift Duties	1	3
811201-000-00-00-PM-02	Clean Above Floor Surfaces	1	6
811201-000-00-00-PM-03	Clean The Commercial Kitchenette	1	6
811201-000-00-00-PM-04	Clean Ablution Facilities	1	5
811201-000-00-00-PM-05	Clean And Maintain Storeroom	1	4
811201-000-00-00-PM-06	Clean Floor Surfaces	1	6
811201-000-00-00-PM-07	Check And Confirm Completed Tasks	1	5

WORK EXPERIENCE MODULES: 46 Total Credits

Code	Title	NQF Level	Credits
811201-000-00-00-WM-01	Procedures For Completing Before Shift Duties,	1	4
811201-000-00-00-WM-02	Procedures For Cleaning Above The Floor Surfaces	1	7
811201-000-00-00-WM-03	Procedures For Cleaning The Commercial Kitchenette	1	7
811201-000-00-00-WM-04	Procedures For Cleaning Ablution Facilities	1	7
811201-000-00-00-WM-05	Procedures For Cleaning And Maintaining Storeroom	1	5
811201-000-00-00-WM-06	Procedures For Cleaning Floor Surfaces	1	10
811201-000-00-00-WM-07	Procedures For Checking And Confirming Completed Tasks	1	6





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